

Vigil News – 2019 Roundup

Reminder of Services Available to Vigil AAD owners:

- **Vigil 1 Exchange Program.**

Unfortunately our suppliers no longer deliver Vigil 1 batteries and components, therefore we offer an exchange of any Vigil 1 plus 400€ (\$500 in US) you can receive a new Vigil Cuatro!
We encourage Vigil 1 owners to act fast, as these rates will increase in 2020 to 500€ (\$600 in US).

- **Mandatory Battery Replacement at 10 years**

A reminder that any Vigil with a battery older than 10 years may not be used until they have received a new battery!

How to verify if your battery is ok:

- 1) If the DOM of your Vigil is under 10 years, the battery should be under 10 years.
- 2) If the DOM of your Vigil is older than 10 years and it has a newer battery, this should be on the silver sticker on the back of your Vigil (batt repl. before ...) or when it has been changed in the field before, you should have an additional "service card" with the SN of the unit, and DOM of the new battery.

In all other cases, your battery is likely older than 10 years and should be replaced before the next jump.
(New batteries installed after October 2018 have a 12 year lifetime)

Battery replacement cost is 95€ (\$120 in US). This includes a complete maintenance at no additional cost.

- **Free Vigil Maintenance, (no battery replace)**

Vigil does not require mandatory maintenance; however, maintenance is available to anyone, anytime. When you have a repack, or a winter break. Anytime!

Vigil maintenance includes: a complete maintenance and a firmware (Multimode) update.

The cost of this maintenance without battery replace, is free. Only the return shipping will be charged! No additional cost!

- **Vigil Upgrade to Cuatro**

We can upgrade your Vigil II firmware (from SN 11.800 and up) to Vigil Cuatro (incl Xtreme mode)
Cost of this firmware upgrade (incl complete maintenance) 70 EUR (\$95 in US).

All of the services above must be performed in a Vigil Service Center. Send your Vigil to AAD nv/sa (Tongeren, Belgium) or Vigil America (Deland, Florida).

Before returning any Vigil, please go to www.vigil.aero/rma and follow the instructions.

If you have any questions, please don't hesitate to contact us.

Best Regards,

Your Vigil Team